

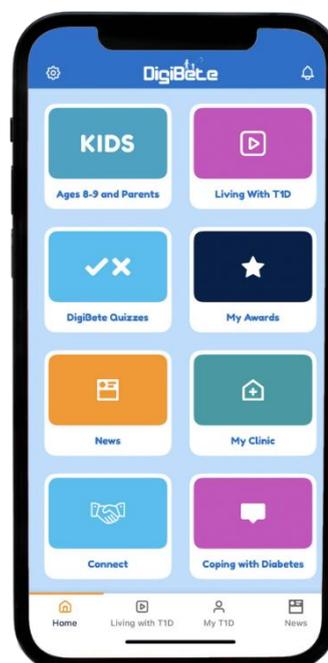
# Would you like DigiBete training?

## Type 1 and Type 2 app is available

Contact the team to arrange training: [app@digibete.org](mailto:app@digibete.org)

### Here are some of the features of the DigiBete App:

- Essential Films including 12 additional language preferences
- Age Related content covering GOALS of Diabetes
- Fun & Interactive quizzes and awards
- News
- My Clinic Area
- Coping with Diabetes Tool
- Dictionary
- My T1D & My T2D Area
- Carb Counting Tool
- & lots more...



### App & Clinic Portal Training:

During the training session we will show you around the [DigiBete app](#) and go into detail of what the patient can see and do.

From a Healthcare professional perspective, we will show you around the [Clinic Portal](#) and go through how to send news posts, personalise your own clinic page and send appointment reminders and messages to your individual patients, and much more.

You can login here to your [clinic portal](#). You can reset your password on the login page.

If you require an account, please contact us at [app@digibete.org](mailto:app@digibete.org)

For the training session we can tailor the session for Type 1 Diabetes app users, Type 2 Diabetes app users and can cover both types of Diabetes. We are also very happy to schedule the training session that works best for you and your team to cover all aspects of the clinic portal, including; communication, digital school care plan and any updated features.

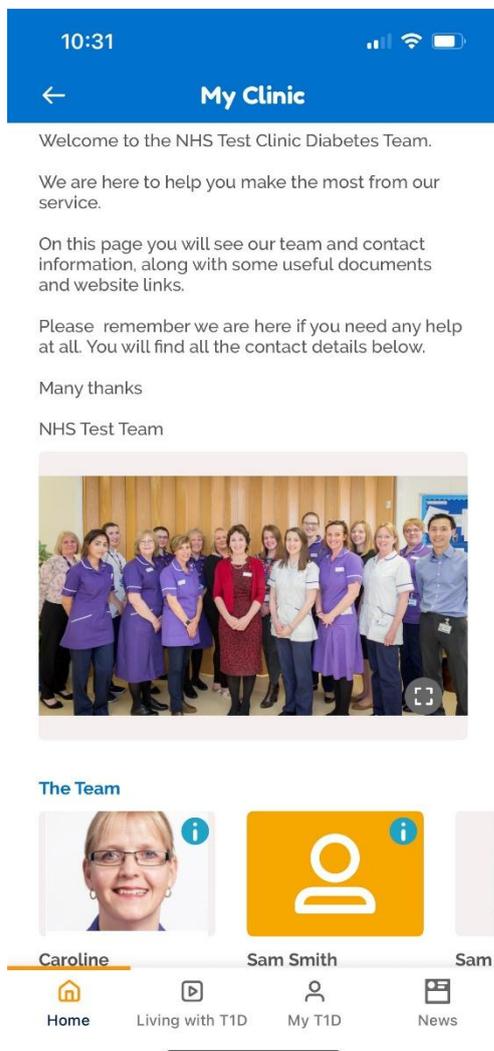
## Communication:

Here is a little information about how you can communicate with your app users with our communication features:

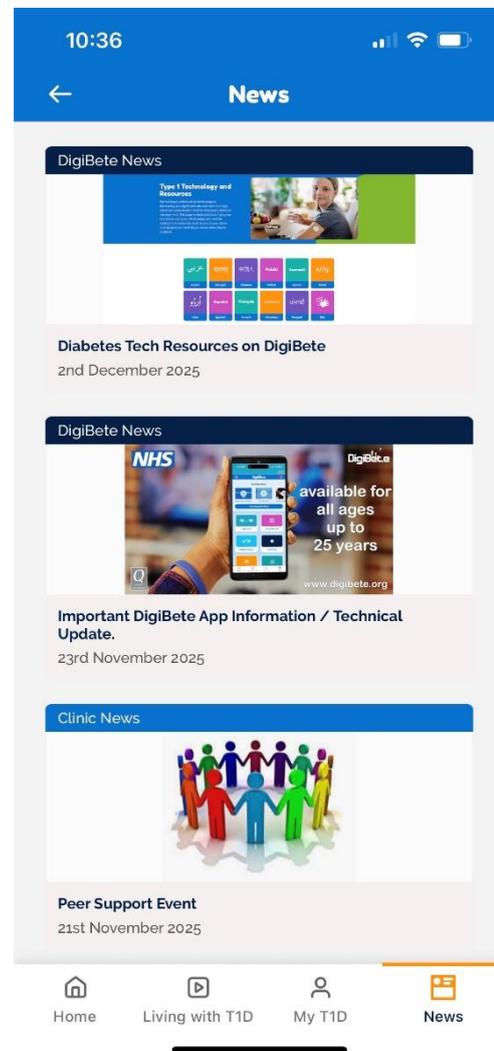
As a clinic you will be able to send relevant information to your patients with the [News area](#). You'll be able to send newsletters, event details and share resources.

In the [My Clinic area](#) you can personalise your clinic page with up-to-date information about your clinic. You can add in a welcome message, team photo, staff information, relevant contact details and share helpful and informative documents with your patients.

### My Clinic Area:



### News Area:



## Appointment reminders & messages:

In the Clinic Portal you will be able to send out individual **appointment reminders** and **messages** to your patients. You can add PDFs and send a personalised message.

**DigiBete** News Manage Clinic My Clinic Area Custom Groups Usage Data Manage Care Plans Training & FAQs Sam Smith

**Viewing - Heather Berrill**

Given Name:  Family Name:

Patient Given Name:  Patient Family Name:

Email:   Opt in to emails

Registered On: Tuesday 18th January, 2022 at 1:21pm Consent Given On: Tuesday 18th January, 2022 at 1:23pm

Any information sent out via the App must not contain any personal or sensitive data. This communication feature should be used as a general reminder for appointments or events, a reminder to upload data or to send out useful generic diabetes information and education material. Any misuse of this feature, intentionally or unintentionally, may constitute a breach of our Terms of use and potentially pose a clinical safety risk. Please see the [Training and FAQ page](#) for updated support on using these tools.

Appointment reminders Messages

### Appointment reminders

Create appointment reminder

Start Date/Time	Title	Duration	Status	Options
11/10/23 10:53	October appointment reminder	60 minutes	Draft	<a href="#">Edit</a> <a href="#">Delete</a>

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**Appointment reminder** [Save as Draft](#) [Edit & Send](#)

Appointment reminder for:  
Heather Berrill.

Appointment Title:  Location:

Start Date/Time:  Duration:

Things to discuss:

**Do Send**

- ✓ An appointment reminder that will sync with a patients DigiBete App and phone calendar
- ✓ A message of how to prepare for their next meeting
- ✓ A nurse led appointment
- ✓ Goals or action plans
- ✓ Resources supporting a patient such as language specific needs or general psychology or peer support resources

**Don't Send**

- ✗ An appointment letter with personalised data
- ✗ Test results
- ✗ Any personalised or sensitive data

**Attachments**  
Add up to 5 PDF files. Each file can be no bigger than 10MB  
Ensure all files have uploaded before saving.

[+ Add File](#)